



June 3, 2025

DR-4867-MO NR 004

SEMA Contact: Mike O'Connell

Cell: (573) 301-2022; Email: [mike.oconnell@dps.mo.gov](mailto:mike.oconnell@dps.mo.gov)

FEMA News Desk: (816) 283-7095

## News Release

### Disaster Recovery Center Opening June 4 in Phelps County

**Cape Girardeau** – A Disaster Recovery Center (DRC) will open tomorrow, June 4 in Phelps County to assist Missourians who sustained damage to their primary residence, personal property, or have emergency needs due to the severe storms, straight-line winds, tornadoes and wildfires on March 14-15, 2025.

Those with disaster-related damage in **Bollinger, Butler, Camden, Carter, Franklin, Howell, Iron, Jefferson, Oregon, Ozark, Perry, Phelps, Reynolds, Ripley, St. Louis, Wayne, Webster, and Wright counties** may be eligible for assistance by registering with FEMA.

At the center, affected individuals can get help applying for disaster assistance, speak to state or federal representatives, receive updates on their FEMA application, and more.

The center will open Wednesday, June 4, 2025, at 8:00 a.m. CDT. See locations and hours below:

- Phelps County Courthouse Community Room  
200 N. Main Street  
Rolla, MO 65401  
Hours of operation – Mon - Sat: 8 a.m. to 7 p.m. (Closed Sundays)

FEMA financial assistance may include money for basic home repairs, personal property losses or other underinsured/uninsured, disaster-related needs such as childcare, transportation, medical needs, funeral, or dental expenses.

**It is not necessary to go to a DRC to apply for FEMA assistance.** The fastest way to apply is online at [DisasterAssistance.gov](https://DisasterAssistance.gov) or via the [FEMA app](#). You may also call 1-800-621-3362. If you use a relay service, such as video relay, captioned telephone, or other service, notify FEMA by calling 1-800-462-7585 (TTY) or 1-800- 621-3362 (VRS).

Affected individuals who register for FEMA assistance will receive a decision letter by mail or on their [DisasterAssistance.gov](https://DisasterAssistance.gov) account. If the letter says you are “not approved” for some categories of assistance, it does not mean you have been denied assistance.

It is important to read the letter carefully as it will explain your application status and advise what you need to do to continue the process.

Missourians who need disaster information, shelter information or referrals, or would like to volunteer are urged to call 211 or 1-800-427-4626. Multilingual services are available, and the 211 service is available throughout Missouri. For out-of-state access: 314-421-0700.

The Missouri State Emergency Management Agency (SEMA) and FEMA advise individuals and businesses impacted by the disaster to report damage to their local emergency management officials. Local officials can connect survivors to resources being provided by state departments and non-governmental organizations assisting with unmet needs.

If you have questions about your FEMA letter, visit a [Disaster Recovery Center](#) or call the **FEMA Helpline at 1-800-621-3362**.

###

*FEMA’s mission is helping people before, during and after disasters.*